Patients' Responsibilities

Mutual trust, respect, and cooperation are basic to the delivery of quality health care. When you are a patient at Beth Israel Medical Center, it is your responsibility to:

1. Provide accurate and complete information about your past illnesses, hospitalizations, medications, and other matters related to your health and provide, upon admission, a copy of your Health Care Proxy or other Advance Directives, if you have one.
2. Inform your health care team if you want your family involved in making treatment decisions.
3. Tell your doctor or nurse if you do not understand your treatment plan and ask questions if you don't understand any of the information, instructions, or teaching that has been provided.
4. Inform your doctor or nurse if there is a change in your condition or if problems arise during you treatment.
5. Make sure you understand and agree with the treatment plan recommended by your doctor and follow it both as an inpatient and as an outpatient.
6. You are responsible for the consequences and outcomes if you do not follow the care, service, or treatment plan.
7. Provide accurate information related to insurance or other sources of payment. Patients are responsible for assuring payment of their bills, and you may be responsible for charges not covered by your insurance.
8. Understand that it may become necessary to transfer you to another bed within the hospital. We apologize for any inconvenience this may cause.
9. Be courteous and considerate of other patients and of hospital staff and be respectful of hospital property.
10. You are responsible for following the rules and regulations of the hospital concerning patient care and conduct. You are responsible for helping to control noise and disturbance and following the no smoking policies.
11. Observe our visiting hours, inform your visitors of our policy, and assure their appropriate conduct. Two visitors at a time are permitted at your bedside.
12. Comply with the 11 a.m. check-out time on your discharge day.